Open a download we shared with you

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When we set you up to run Nib or Loupe offline, we send you a link to your download and, in a separate message, an access code. The link works for seven days.

1 ## Open the link

Open the link from our email. The page says who the download is for and the day the link stops working.

2 ## Enter the access code

Type the code from our other message, for example **ABCD-EFGH**, and press **Continue**. Capitals and the dash don't matter.

3 ## Download what you need

Pick your computer's platform if you're asked, then press **Download**. Your licence is already inside each download as **licence.lic**, and **README.txt** takes you through the rest.

If something goes wrong

The page says the link has locked.
The code was entered wrongly five times. Write to us at support@unforged.ai and we'll send you a new link and code.

The link no longer works.
It has passed its seven days, or we stopped it. Ask us for a new one at support@unforged.ai.